

December 9, 2008

Jorge R. Hernandez
Your Fiesta and Company
PO Box 78417
Corona, California 92877-0147

Dear Jorge,

We are writing this letter to express our heartfelt thanks and deepest gratitude for the DJ services you performed at our wedding reception on November 15, 2008. We both knew almost immediately after first meeting with you at Starbucks in January 2008, that you were the perfect fit. One can never truly know for sure if instincts are correct, but ***our feeling was that your light hearted nature, attention to detail, dedication your customers, bi-lingual ability and experience were all traits that were genuine. As it turns out, our instincts were not only validated, but our expectations were exceeded.***

When I asked you the question about how you reassure couples that, if something should happen, how you would handle not being able to make the reception, you had a plan. In addition to e-mailing us every month to update us on your status, and notify of music upgrades, you represented that you've never missed a reception, but should the need occur, you have a back-up. Not only did you deliver on promises like the monthly updates, but in possibly one of the most unique situations, ***you literally drove around a wall of fire, in order to make it to our reception.*** I cannot tell you how impressed we (and all of our family and friends that heard) were that you traveled over three hours finding a way around the fires via Ortega Highway to make our reception.

Our goal for the reception was for all of our family and friends to have fun. You worked with us to craft an agenda and music in order to make that happen. At the reception, you "kept the trains running" on schedule. You constantly told us throughout the process, "Don't worry, Jorge will take care of it." At every step leading up to and during the reception, that was true. You were always ***extremely helpful, courteous, and professional in work and appearance.*** From your willingness to work with Kyle's mother on her "surprise" songs to your flexibility in accommodating our mariachi band to your ability to communicate in both Spanish and English, we were never disappointed. ***All of the announcements at the wedding were clear and understandable, the music variety was in line with our wishes and kept the guests on the dance floor and everyone in attendance had great things to say about your work.*** In fact, on a couple of occasions, without exaggeration, guests told us that our wedding was the best they had ever attended!

Again, thank you for being an essential part of our successful wedding reception. ***All of the services that you provided, from initial meeting, to consulting on the agenda and music, to the actual reception services were a value worth far more than what we paid. Without hesitation, we both will eagerly recommend you to any friend or family member!***

Sincerely,

Kyle and Julie Mason